

eCat  
Customer User Guide



[faiauto.com](http://faiauto.com)

# Introduction

Dear Customer,

We are excited to announce the launch of our new eCat to replace our existing Online Catalogue for digital parts lookup. On 6th September 2019, we will be switching on our new eCat as part of a larger project to streamline our systems and deliver an all-round improvement to the service we offer our customers.

The new FAI eCat has been designed to provide faster, more accurate vehicle and part lookups with a simple-to-use interface. All users will now have access to our UK vehicle registration lookup as well as new 360° interactive functionality on select product group images including Cylinder Heads, Water Pumps, Oil Pumps, Valve Covers and more. Adding more 360° images to the database will be undertaken as an ongoing project to assist our customers in identifying the correct part.

Our previous catalogue platform has served us well and has run for and evolved over 10 years. With advancements in data and cloud-based services, we have invested in more efficient back-end data management tools that allow more effective cataloguing of our parts. The new platform also provides us with a framework to build better customer functionality for the future and improved data integrity. The new eCat will also allow us to speed up the rate of development in our ranges and push the associated data live in a greatly reduced timescale.

Whilst the transition will have minimal impact on the way you look up FAI parts, it will differ. The new eCat was designed with simplicity and ease-of-use in mind but we have provided a simple guide to help assist with the new platform and can offer a 1 to 1 with your area sales manager - please just contact [Communications@faiauto.com](mailto:Communications@faiauto.com).

Best Regards,



**Jonathan Alexander**  
Commercial Director

For the new FAI eCat,  
please visit:

**[faiauto.com/ecat](http://faiauto.com/ecat)**



**360° Images**



**Free UK VRM**



**Certified Data**



**Faster Lookups**

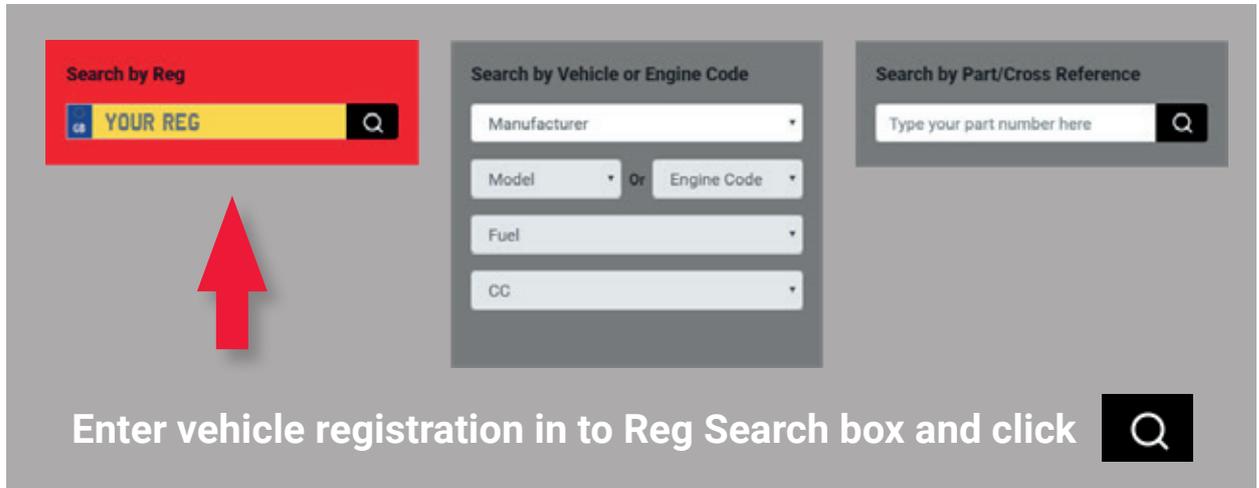


**Improved Data Accuracy**

# Vehicle Search

By Vehicle Registration (VRM) - UK Only

1



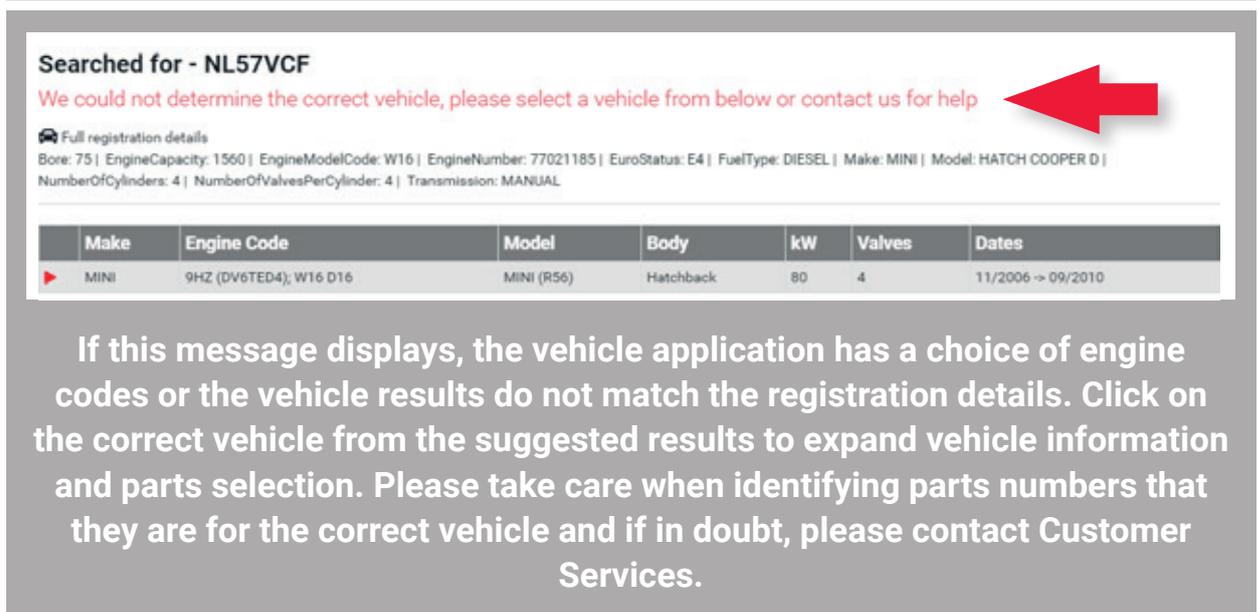
The screenshot shows three search options: 'Search by Reg', 'Search by Vehicle or Engine Code', and 'Search by Part/Cross Reference'. The 'Search by Reg' box is highlighted in red and contains the text 'YOUR REG' and a search icon. A red arrow points to this box. Below the search boxes, a text box contains the instruction: 'Enter vehicle registration in to Reg Search box and click' followed by a search icon.

2



The screenshot shows search results for 'Searched for - LM59 WCO | Engine: SIDA | VIN: WF0GXXGCDG9D72417 | Date: 12/12/2009'. Below this, there is a link for 'Full registration details' with a car icon. A red arrow points to this link. Below the link, there is a text box with the instruction: 'All FAI parts available will be displayed along with vehicle details to assist in identification. More vehicle information can be displayed by clicking' followed by the 'Full registration details' link.

3



The screenshot shows search results for 'Searched for - NL57VCF'. A red message states: 'We could not determine the correct vehicle, please select a vehicle from below or contact us for help'. A red arrow points to this message. Below the message, there is a link for 'Full registration details' with a car icon. Below the link, there is a table of suggested vehicles.

Make	Engine Code	Model	Body	kW	Valves	Dates
MINI	9HZ (DV6TED4); W16 D16	MINI (R56)	Hatchback	80	4	11/2006 -> 09/2010

Below the table, there is a text box with the instruction: 'If this message displays, the vehicle application has a choice of engine codes or the vehicle results do not match the registration details. Click on the correct vehicle from the suggested results to expand vehicle information and parts selection. Please take care when identifying parts numbers that they are for the correct vehicle and if in doubt, please contact Customer Services.'

# Vehicle Search

By Manufacturer and Model

1

Search by Reg  
YOUR REG

Search by Vehicle or Engine Code  
Manufacturer  
Model Or Engine Code  
Fuel  
CC

Search by Part/Cross Reference  
Type your part number here

Choose Manufacturer -> Model -> Fuel -> CC

2

AUDI | TT (8J3) | Petrol | 1984  
Please select vehicle from below

	Make	Engine Code	Model	Body	kW	Valves	Dates
▶	AUDI	BPY; BWA; CCTA	TT (8J3)	Coupe	147	4	08/2006 -> 06/2010
▶	AUDI	BWA; CCZA	TT (8J3)	Coupe	147	4	06/2008 -> 06/2010
▶	AUDI	CDLA; CDMA	TT (8J3)	Coupe	195	4	05/2008 -> 06/2014
▶	AUDI	CDLB	TT (8J3)	Coupe	200	4	05/2008 -> 06/2014
▶	AUDI	CESA; CETA	TT (8J3)	Coupe	155	4	05/2010 -> 06/2014

Click the correct engine specification.

3

AUDI | TT (8J3) | Petrol | 1984  
AUDI | BPY; BWA; CCTA | TT (8J3) | Coupe | 147 | 4 | 08/2006 -> 06/2010

Refine by

+ Coil Springs 0

+ Control Cables 2

+ Crankshaft Pulleys (FVDs) 4

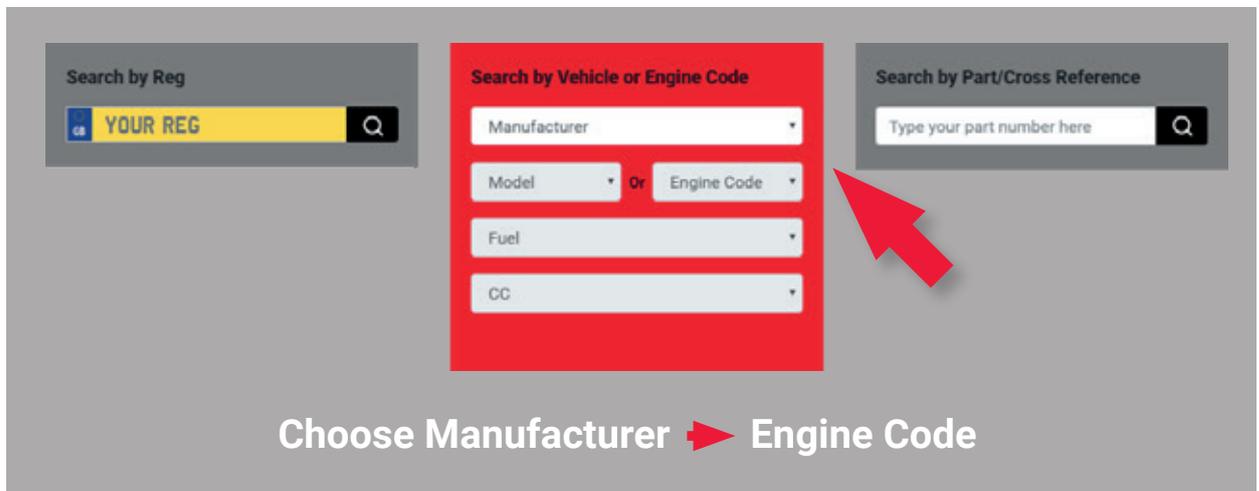
Expand all Collapse all

Available parts are displayed.

# Vehicle Search

By Engine Code

1



Search by Reg  
ga YOUR REG

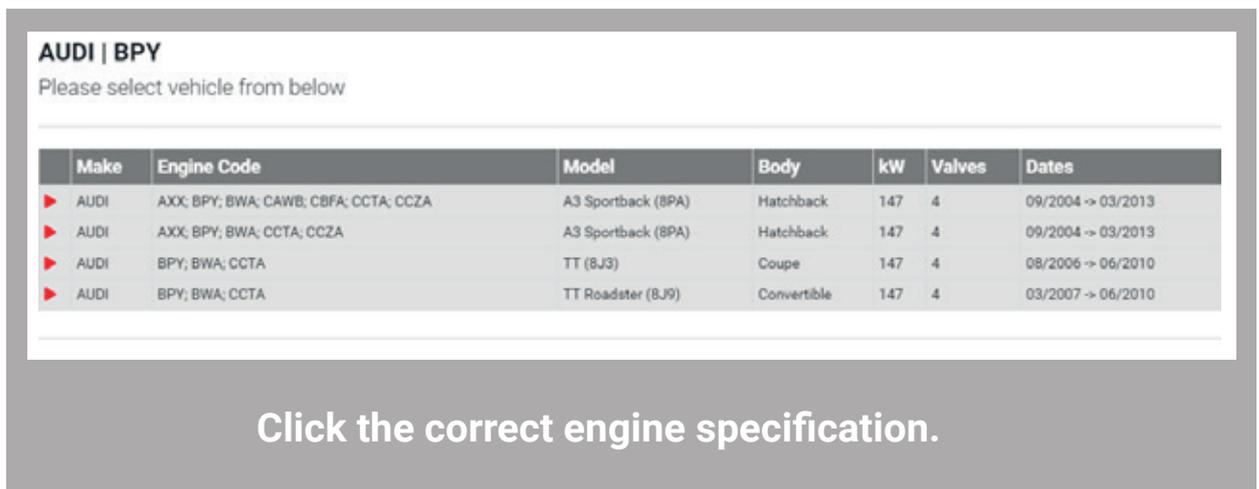
**Search by Vehicle or Engine Code**

Manufacturer  
Model Or Engine Code  
Fuel  
CC

Search by Part/Cross Reference  
Type your part number here

Choose Manufacturer → Engine Code

2



**AUDI | BPY**  
Please select vehicle from below

Make	Engine Code	Model	Body	kW	Valves	Dates
▶ AUDI	AXX; BPY; BWA; CAWB; CBFA; CCTA; CCZA	A3 Sportback (8PA)	Hatchback	147	4	09/2004 -> 03/2013
▶ AUDI	AXX; BPY; BWA; CCTA; CCZA	A3 Sportback (8PA)	Hatchback	147	4	09/2004 -> 03/2013
▶ AUDI	BPY; BWA; CCTA	TT (8J3)	Coupe	147	4	08/2006 -> 06/2010
▶ AUDI	BPY; BWA; CCTA	TT Roadster (8J9)	Convertible	147	4	03/2007 -> 06/2010

Click the correct engine specification.

3



**AUDI | TT (8J3) | Petrol | 1984**  
AUDI | BPY; BWA; CCTA | TT (8J3) | Coupe | 147 | 4 | 08/2006 -> 06/2010

Refine by ▾ Expand all Collapse all

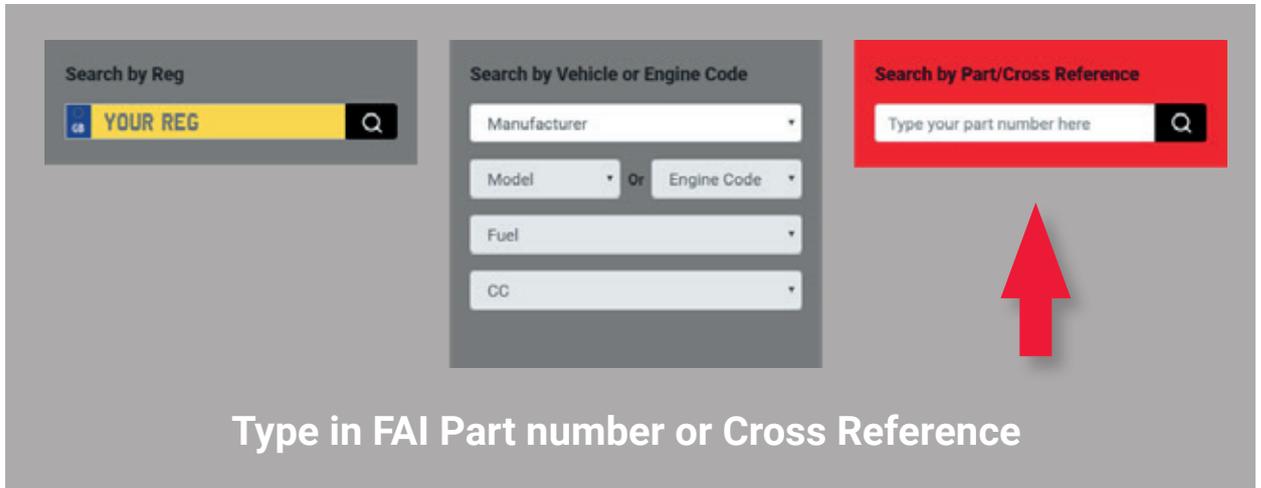
- + Coil Springs 0
- + Control Cables 2
- + Crankshaft Pulleys (FVDs) 4

Available parts are displayed.

# Parts Search

By Part Number / X-Ref

1



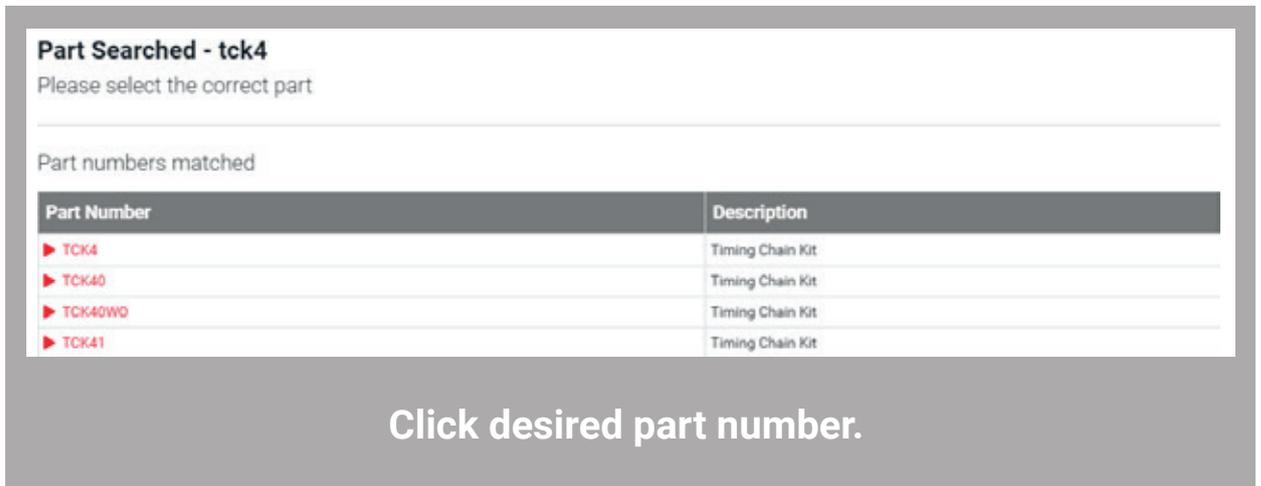
**Search by Reg**  
YOUR REG

**Search by Vehicle or Engine Code**  
Manufacturer  
Model Or Engine Code  
Fuel  
CC

**Search by Part/Cross Reference**  
Type your part number here

Type in FAI Part number or Cross Reference

2



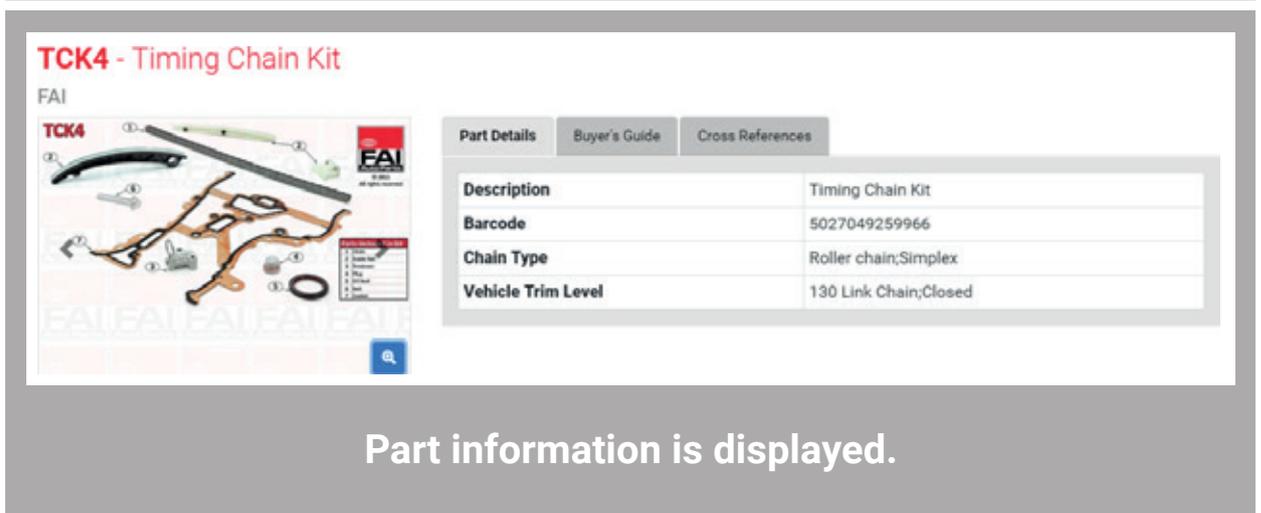
**Part Searched - tck4**  
Please select the correct part

Part numbers matched

Part Number	Description
TCK4	Timing Chain Kit
TCK40	Timing Chain Kit
TCK40WQ	Timing Chain Kit
TCK41	Timing Chain Kit

Click desired part number.

3



**TCK4 - Timing Chain Kit**  
FAI

Part Details | Buyer's Guide | Cross References

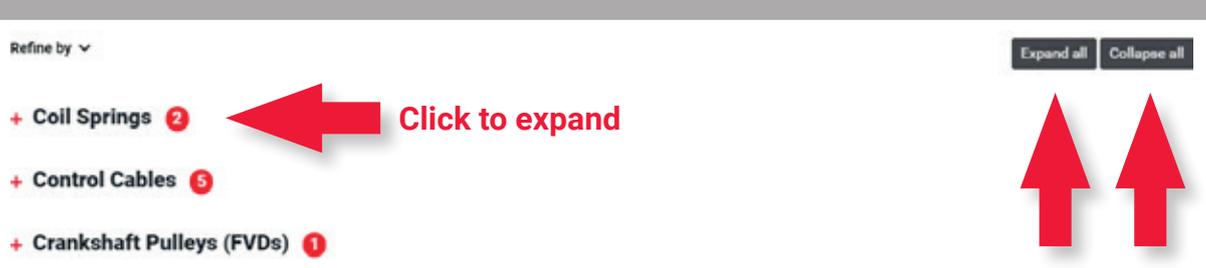
Description	Timing Chain Kit
Barcode	5027049259966
Chain Type	Roller chain;Simplex
Vehicle Trim Level	130 Link Chain;Closed

Part information is displayed.

# Functionality

When vehicle is selected

1

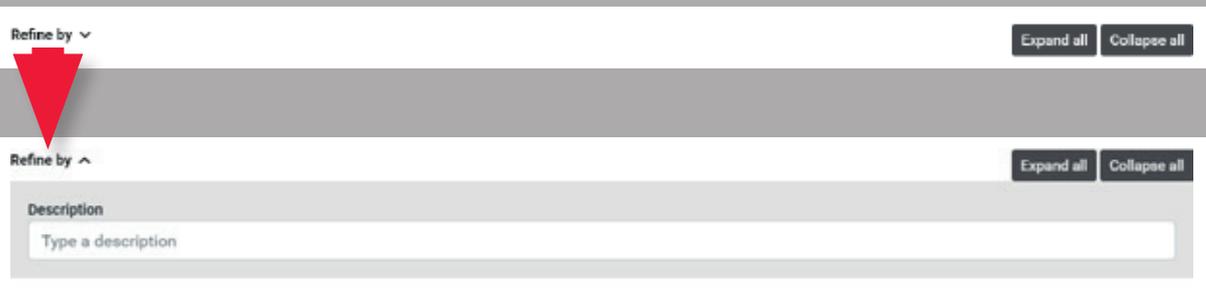


Refine by Expand all Collapse all

- + Coil Springs 2 **Click to expand**
- + Control Cables 5
- + Crankshaft Pulleys (FVDs) 1

Product ranges are minimised as standard. Individually expand each product range to display parts available OR expand all by using the grey buttons on the right. The **5** symbol denotes the amount of parts available for that range.

2



Refine by Expand all Collapse all

Refine by Expand all Collapse all

Description  
Type a description

To refine your results, click **Refine by** to open the search box. Type in query such as 'front'.



Refine by Expand all Collapse all

Description  
front

- + Coil Springs 2 **1 Matches**
- + Control Cables 5 **1 Matches**
- + Crankshaft Pulleys (FVDs) 1 **0 Matches**

A **1 Matches** or **0 Matches** symbol will then appear next to each product range to denote search matches.



- Coil Springs 2 **1 Matches**

Part number	Description	Notes	Dates
▶ SP284	Coil Spring	Diameter (mm): 156 Fitting Position: Front Axle Overall Length (mm): 357 Thickness/Strength 1 (mm): 12.50	

Click to expand the parts available in each range. Only parts that match the search criteria will be displayed.

# Functionality

When part is selected

1

**CCH001 - Cylinder Head**  
FAI

360° image viewer

Part Details | Buyer's Guide | Cross References

Description	Cylinder Head
Additionally required articles (article numbers)	B1046
Barcode	5027049286498
Brand	FAI
Equipment Variant	Inlet Valve 40mm;Exhaust Valve 34mm;Valve Length 130mm;Recessed Valves;Crescent Prechamber
Mam Procode	ENCH

Once a part number has been selected, you will have 3 tabs for product information. Click each tab to open the corresponding information panel.

2

**CCH001 - Cylinder Head**  
FAI

360° image viewer

Part Details | Buyer's Guide | Cross References

- ▼ HYUNDAI
- ▼ KIA
- ▼ MITSUBISHI

3

On the Buyer's Guide tab, click the manufacturer to open full list of vehicle applications that the part number fits.

Model	Engine Code	CC	Body
▶ GALLOPER II (JK-01)	D4BA; D4BF	2476	Closed Off-Road Vehicle
▶ GALLOPER II (JK-01)	D4BH	2476	Closed Off-Road Vehicle
▶ GALLOPER II (JK-01)	D4BH	2476	Closed Off-Road Vehicle
▶ H-1 / STAREX MPV (A1)	D4BH	2476	MPV
▶ H-1 / STAREX MPV (A1)	D4BH	2476	MPV
▶ H-1 / STAREX MPV (A1)	D4BH	2476	MPV

4

Click a specific model to take you to the full parts offer for that model.

Home | Back

**HYUNDAI | GALLOPER II (JK-01) | D4BA; D4BF | 2.5**  
HYUNDAI | D4BA; D4BF | GALLOPER II (JK-01) | Closed Off-Road Vehicle | 65 | 2 | 08/1998 -> 12/2003

Refine by ▼

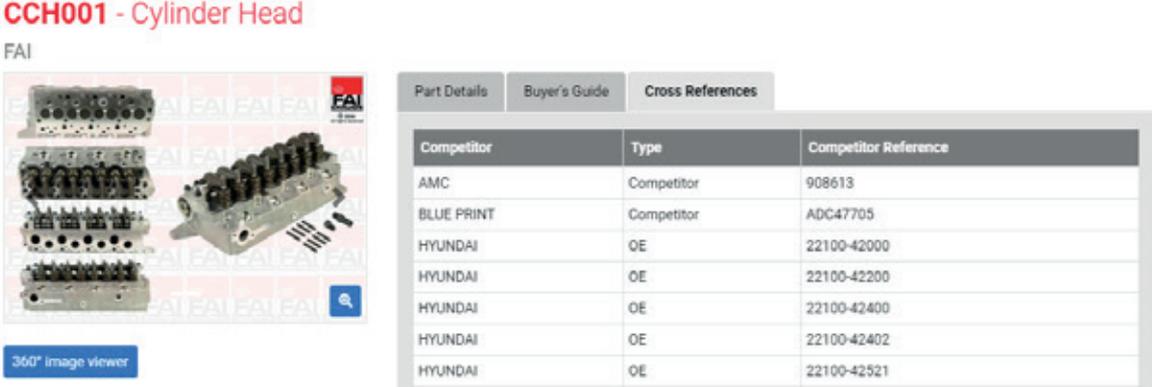
- + Coll Springs 0
- + Control Cables 0

# Functionality

When part is selected continued...

5

**CCH001 - Cylinder Head**  
FAI

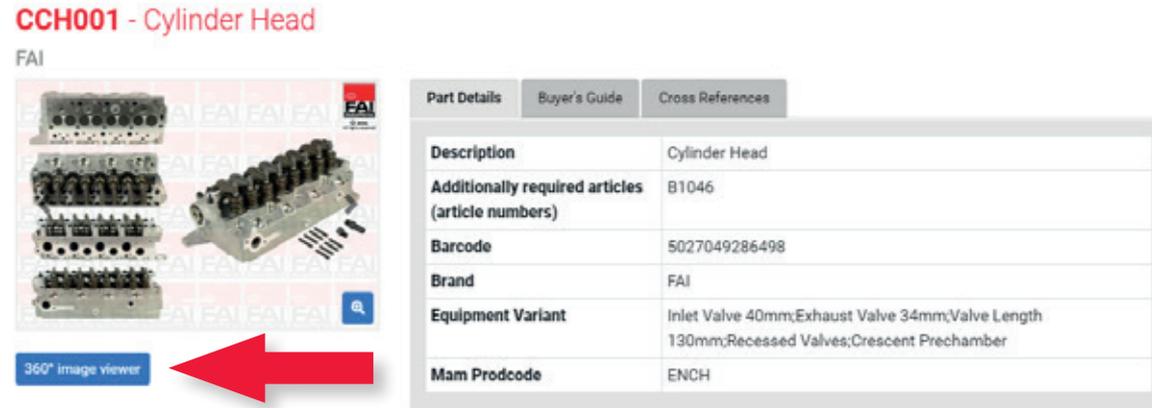


Competitor	Type	Competitor Reference
AMC	Competitor	908613
BLUE PRINT	Competitor	ADC47705
HYUNDAI	OE	22100-42000
HYUNDAI	OE	22100-42200
HYUNDAI	OE	22100-42400
HYUNDAI	OE	22100-42402
HYUNDAI	OE	22100-42521

The Cross references tab displays all market cross references and OE numbers for the selected part number.

6

**CCH001 - Cylinder Head**  
FAI



360° Image viewer

Description	Cylinder Head
Additionally required articles (article numbers)	B1046
Barcode	5027049286498
Brand	FAI
Equipment Variant	Inlet Valve 40mm;Exhaust Valve 34mm;Valve Length 130mm;Recessed Valves;Crescent Prechamber
Mam Procode	ENCH

If 360° functionality is available on a part, this button will be visible. Click the '360° Image Viewer' button to open the interactive image window.

7

The part will spin automatically but this can be paused using the controls at the bottom.

- Use the hand to spin the part manually to inspect.
- Use the magnification tool to inspect the product in more detail.





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